User Stories of Tenant

User Story 1:

As a tenant, I want my profile to be verified through ID and email so that I can trust others and be trusted in return.

Acceptance Criteria

The system must allow government ID and institutional email upload.

Verified profiles should display a badge.

User Story 2:

As a tenant, I want to filter flats by location and budget so that I can quickly find options near my workplace/college within my price range.

Acceptance Criteria

Search must include a location radius filter.

The budget filter must support ranges (e.g., ₹5,000–₹15,000).

Only flats within specified constraints should appear.

User Story 3:

As a tenant, I want to specify my flatmate preferences (cleanliness, lifestyle, gender, diet) so that I am matched with compatible roommates.

Acceptance Criteria

Users must be able to select hygiene, smoking, drinking, diet (Veg/Non-Veg), and gender preferences.

Matches should prioritize compatibility scores.

The system must allow optional hobbies/cultural compatibility fields.

User Story 4:

As a tenant, I want to choose whether I’m searching for a flat, a flatmate, or both so that the app aligns with my current needs.

Acceptance Criteria

Users must select one of three modes at search start: *flat only*, *flatmate only*, *flat + flatmate*.

Results must adapt to selected mode.

User Story 5:

As a tenant, I want to read reviews of flats and flatmates so that I can avoid unreliable landlords and mismatched roommates.

Acceptance Criteria

Users can leave ratings/reviews after tenancy.

Reviews must be tied to verified stays (to avoid fake entries).

Average ratings should be displayed on listings/profiles

User Story 6:

As a tenant, I want to chat with potential flatmates through secure in-app messaging so that I don’t have to share my phone number right away.

Acceptance Criteria

Messaging features must allow text and attachments (e.g., flat images).

Contact details should only be shared after both parties agree.

Users must be able to block/report others.

User Story 7:

As a tenant, I want to type search queries like “quiet non-smoker near XYZ College” so that I can find matches more naturally.

Acceptance Criteria

The app must support NLP-based search input.

Results must match keywords with preference filters.

Users must be able to refine NLP results with standard filters.

User Story 8:

As a first-time tenant, I want guidance on renting basics (documents, agreements, safety checks) so that I avoid mistakes.

Acceptance Criteria

Information of different advocates should be provided