User Stories of Tenant

User Story 1:

As a tenant, I want my profile to be verified through ID and email so that I can trust others and be trusted in return.

Acceptance Criteria

The system must allow government ID and institutional email upload.

Verified profiles should display a badge.

User Story 2:

As a tenant, I want to filter flats by location and budget so that I can quickly find options near my workplace/college within my price range.

Acceptance Criteria

Search must include a location radius filter.

The budget filter must support ranges (e.g., ₹5,000–₹15,000).

Only flats within specified constraints should appear.

User Story 3:

As a tenant, I want to specify my flatmate preferences (cleanliness, lifestyle, gender, diet) so that I am matched with compatible roommates.

Acceptance Criteria

Users must be able to select hygiene, smoking, drinking, diet (Veg/Non-Veg), and gender preferences.

Matches should prioritize compatibility scores.

The system must allow optional hobbies/cultural compatibility fields.

User Story 4:

As a tenant, I want to choose whether I’m searching for a flat, a flatmate, or both so that the app aligns with my current needs.

Acceptance Criteria

Users must select one of three modes at search start: *flat only*, *flatmate only*, *flat + flatmate*.

Results must adapt to selected mode.

User Story 5:

As a tenant, I want to read reviews of flats and flatmates so that I can avoid unreliable landlords and mismatched roommates.

Acceptance Criteria

Users can leave ratings/reviews after tenancy.

Reviews must be tied to verified stays (to avoid fake entries).

Average ratings should be displayed on listings/profiles

User Story 6:

As a tenant, I want to chat with potential flatmates through secure in-app messaging so that I don’t have to share my phone number right away.

Acceptance Criteria

Messaging must be private and secure.

Contact details should only be shared after both parties agree.

Users must be able to block/report others.

User Story 7:

As a tenant, I want to type search queries like “quiet non-smoker near XYZ College” so that I can find matches more naturally.

Acceptance Criteria

The app must support NLP-based search input.

Results must match keywords with preference filters with 90% accuracy.

Users must be able to refine NLP results with standard filters.

User Story 8:

As a first-time tenant, I want guidance on renting basics (documents, agreements, safety checks) so that I avoid mistakes.

Acceptance Criteria

Information of different advocates should be provided

User Story 9:

As a tenant

I want to know the features around a property

So that I can choose the most convenient property

Acceptance Criteria

The places around the property must be listed by the property owner

User must be able to filter based on these features.

User Story 10:

As a tenant

I want a roommate who has similar habits as mine

So that we can be comfortable with each other

Acceptance Criteria

The default suggestions to the users without filters should be roommates with similar habits

Upon further filters the filters given by the user would be active and the similarity would be given less priority but not zero

User Story 11:

As a tenant

I want a roommate who comes from a similar city as mine

So that we have similar culture

Acceptance criteria

Mostly all cities should be listed in the city selection feature.

User story 12:

As a tenant

I want a notification to be sent to the property owner/ roommate when I want to connect with them

So that I can quickly communicate with them

Acceptance Criteria

Notification email should be immediately sent to the person of interest

The user profile of the interested user should be communicated

User story 13:  
  
As a tenant

I want the admin to block malicious accounts

so that I can safely get a roommate

Acceptance Criteria:-

A profile which has been reported must be conveyed to the admin

Admin must be able to ban the user and blacklist the email